

## What Would You Do If...

- Q. What would you do if someone were cross-talking or using profanity during your group time?
- A. Immediately and politely stop them and remind the entire group of the guidelines and the purpose of the guideline so that everyone will understand. Follow up with the person right after group or over the phone.
- Q. What would you do if a group member were trying to “fix” another member?
- A. If it is happening during group time, stop them immediately and explain the cross talk and no fixing rules. If it happens after or outside the group time, ask to speak to them alone and explain the reasons for not giving advice. Encourage their compassion, but point out that they may be doing more harm than good.
- Q. What would you do if someone becomes violent or verbally abusive during your group time?
- A. This is totally unacceptable behavior and you must ask the person to leave the group immediately. Explain that they may return when, and if, they can be calm. You must also request they make amends to any individual members, and the group as a whole. If the outburst continues and they refuse to leave, send someone (not you) to get help.
- Q. What would you do if someone threatened to commit suicide during their sharing?
- A. This is not to be ignored or taken lightly. Get their phone number before they leave the group and report the incident to your ministry leader. If you perceive immediate danger, send someone to call 911.
- Q. What would you do if someone was harassing you or another member of the group with repeated, unwanted phone calls or sexual advances?
- A. If the offender is a member of your group, call them directly and ask them to stop. If the offender belongs to another group, call the group leader and let them know. Encourage group members to work out differences with each other, but if they cannot resolve it, then you may get involved. If the harassment continues, contact your coach or ministry leader.